449 Cherry Hill Drive
Madison, MS 39110
601.287.3607
Chris-Hinkle@jjnpremier.com

Security Management and Investigations:

Retired FBI Special Agent with a broad-based security, investigative, intelligence, technology, and human capital experience in high-risk, complex and sensitive environments. Proven ability to lead diverse teams with a transformational vision through critical thinking, collaborative diplomacy, and exceptional verbal and written communication skills, while maintaining high standards of accountability and integrity.

Key Investigative Competencies:

- Risk Management/Mitigation
- Compliance, Ethics, Internal Investigations, Audits
- Leadership Development
- Interviews/Interrogations
- Intellectual Property Theft
- Forensic Interviews
- Civil Rights Matters
- Insider Threat
- Information Security/Cyber Operations
- Covert Investigations
- Fraud Investigations
- Money Laundering
- Sensitive Investigations
- Law Enforcement SME
- Strategic Planning
- Crisis Resolution and Continuity of Operations
- Surveillance
- Training (foreign/domestic)
- Litigation Consultation
- Behavioral Analysis
- Case Review

JJN & Associates LLC, Premier Investigative Services ***2019 - Present***
President
Madison, Mississippi

- Direct, Manage, and Conduct investigations and due diligence for clients in the corporate sector, private business firms, legal representatives, individuals, and security professionals.
- Provide consultation, analysis, and recommendation of services to clients on matters such as risk management, pre-litigation, internal policy and procedures, employee misconduct, and other areas as determined based upon client need.
- Administer oversight, guidance, and training to clients on matters related to investigation, information analysis, security, physical and virtual surveillance, and interviewing.
- Mange and conduct liaison and outreach with current and potential clients on the value of the investigative and consultation services.
- Market and Conduct presentations to large groups, associations, and individual clients on topics such as identifying and mitigating risk, liability, fraud, and security issues.
- Develop and provide basic and advanced level training to law enforcement, investigative firms, academia, private business firms, legal representatives, and security professionals. Current courses have been approved by Mississippi Department of Public Safety for continuing education credits.
- Engage and provide clients with the highest levels of investigative due diligence while simultaneously reducing overall costs by marshalling knowledge and skills superior to those of competitors.

Federal Bureau of Investigation (FBI) ***2016 - 2019***
Special Agent – Private Sector Coordinator
Field Office Jackson, Mississippi

- Provided oversight for all FBI Jackson Division interactions and intelligence sharing with key corporate executives, security administrators, and legal professionals.

- Conducted review and oversight of all liaison, outreach, and interaction by FBI Jackson Division personnel, providing recommendations, training, and guidance to enhance effectiveness of addressing criminal, cyber, and national security threats.
- Monitored national, division, and local FBI office goals and objectives across all investigative programs and provides detailed analysis and recommendations to executive management concerning progress toward achieving those goals and objectives.
- Acted as the primary liaison between the local FBI office and FBI Headquarters Divisions related to plans and progress toward identifying, addressing, and mitigating criminal, cyber, and national security threats.
- Managed the identification, interaction, and development of confidential informants across all investigative programs. These informants were consistently rated the highest in the FBI Jackson Division at addressing and mitigating the most significant threats.
- Conducted training to field office and FBI-wide personnel on administrative procedures related liaison and outreach efforts to increase the accuracy in capturing those efforts toward achieving national and local goals and objectives across all investigative programs. Efforts lead to a 125% increase in effectiveness in achieving the aforementioned goals and objectives.
- Identified as a Subject Matter Expert (SME) on the FBI's Integrated Program Management (IPM) measures related to addressing and mitigating criminal, cyber, and national security threats. Consistently sought by Senior Executives for advice on areas of focus for investigative efforts.
- Served as management, training, expertise, and guidance lead to an increase in linking liaison, outreach, and intelligence cultivation from private sector partnerships with specific FBI Investigative Goals and Objectives to combat criminal, cyber, terrorism, and foreign intelligence threats from 29% to 79%. This increase was the highest measure in the FBI.
- Selected as one of twelve Private Sector Coordinator Peer Advisors providing guidance, training, and consultation to the 80-plus Private Sector Coordinators within the FBI.
- Served as Domestic Security Alliance Council Coordinator for Mississippi facilitating partnerships between the FBI and Fortune 1000 Companies to address threats to U.S. Economic Security.
- Served as Coordinator for the Mississippi Chapter of InfraGard, a public-private partnership between the FBI and private sector, energy, security, financial, and corporate firms to counter criminal and foreign national threats to industry and markets.
- Developed and implemented a regional symposium model which combined the resources of the private sector and government to educate members of the public and private sector on criminal and national security threats. This model enabled the FBI Jackson Division's coordination with private sector partners located over a large geographical area.
- Tripled active membership as InfraGard Coordinator, and developed and conducted liaison and training at regional symposiums.

Federal Bureau of Investigation ***2008 - 2016***
Special Agent – Undercover Coordinator, Hostage Negotiator, Counterintelligence, Cyber Crimes
Field Office Jackson, Mississippi

- Provided oversight, direction, and guidance for state Undercover Operations.
- Identified, trained, and managed assigned undercover agents and coordinated their assignments.
- Served as Lead Reviewer and Advisor for undercover operations proposals coordinating needed investigative, covert, and legal support.
- Managed and directed the covert identification inventory and procedures for all agents assigned within the undercover program.
- Identified and cultivated partnerships with private and public sector firms to support FBI undercover operations.
- Certified FBI Hostage/Crisis Negotiator and designated as the primary negotiator during hostage/crisis events.
- Conducted 40-hour negotiator training seminars for state and local law enforcement seeking to establish or enhance their own Hostage Negotiation Teams.

- Certified in Counterintelligence and Human Intelligence conducting both proactive and reactive sophisticated investigations, identifying, cultivating, and managing human intelligence sources to mitigate threats to national security.
- Served as Senior and lead Counterintelligence Investigator conducting oversight, guidance, and training to agents and support personnel within the FBI Jackson Division.
- Served as Senior and lead Cyber Crimes Investigator providing training, guidance, and support to agents and support personnel.
- Collaborated and conducted liaison with other intelligence agencies working jointly on investigative and intelligence matters to address national security threats.

Federal Bureau of Investigation ***April-August, 2009***
Special Agent – Lead Interrogator, Logistics Officer
Baghdad, Iraq

- Embedded with U.S. Military and Intelligence Agencies at Baghdad International Airport, Baghdad, Iraq working joint Counterterrorism and Intelligence Gathering operations and investigations.
- Served as Lead Interviewer conducting interrogations of foreign battlefield detainees eliciting valuable intelligence to support U.S. Military operations and Counterterrorism investigations.
- Selected as one of five advance deployment team members arriving in Iraq one week ahead of a 60-plus member contingent to prepare for their arrival.
- Served as Logistics Officer responsible for management of financial resources and physical maintenance of FBI procured facilities to ensure ongoing operation and security of deployed personnel.
- Arranged, managed, and conducted operational travel missions for FBI deployed personnel into, within, and out of the Iraq theater of operations.
- Procured, managed, and coordinated maintenance of approximately 20 vehicles for use by deployed personnel. Identification of maintenance needs and coordination with local contractors reduced vehicle downtime to nearly zero.
- Conducted and coordinated liaison with and support from U.S. Military, embedded Intelligence Agencies, and U.S. Government contract personnel.
- Developed a Logistics Officer Information Guide for use by follow on FBI personnel to ensure a smooth transition between incoming and outgoing deployment groups. This guide reduced the training time for the incoming Logistics Officer by over 75%.

Federal Bureau of Investigation ***2006 – 2008***

Supervisory Special Agent – FBI Squad Supervisor and Investigative Program Coordinator
Field Office Jackson, Mississippi

- Served as Field Supervisory Special Agent leading a squad comprised of 15+ special agents, task force officers, and administrative support members.
- Served as Investigative Program Coordinator for the field office Violent Crimes, Drugs, Gangs, Civil Rights, Cyber Crimes, Computer Analysis, and Victim Assistance Programs.
- Supervised investigations within the aforementioned programs as well as White Collar Crimes, Fraud, and Indian Country matters.
- Directed the FBI Mississippi Violent Crimes Task Force as Lead Agent working jointly with federal, state, and local law enforcement agencies addressing violent crime, drugs, and gang matters in Mississippi.
- Directed and Supervised the FBI Mississippi Cyber Crimes Task Force conducting joint investigations and support with federal, state, and local law enforcement partners in Mississippi.
- Initiated and Supervised the FBI Mississippi Civil Rights Era Cold Case Initiative re-examining previously closed matters with limited or no adjudication and applying current investigative techniques in an attempt to bring closure to victims and their families.
- Supervised and Directed a high-profile Civil Rights and Public Corruption investigation of the City of Jackson Mayor and associated law enforcement personnel.
- Managed and provided oversight of undercover operations targeting gang and drug activities in Mississippi and worked jointly with other federal, state, and local agencies.
- Supervised the FBI Civil Rights Program in Mississippi increased effectiveness in addressing Civil Rights, Color of Law, F.A.C.E Act violations, and Human Trafficking. Efforts were recognized by

FBI Headquarters identifying the Civil Rights Program as the top program in the FBI during my tenure.
- Supervised the re-opening of the "Mississippi Burning" investigation and the FBI Jackson Civil Rights Cold Case Initiative.
- In 2009, was requested to lead, train, and provide guidance to newly assigned Civil Rights agents investigating Civil Rights Cold Case Era matters.

Federal Bureau of Investigation ***2004 – 2006***
Supervisory Special Agent – Special Technologies and Applications Section
FBI Headquarters, Washington, D.C.

- Supervised the Cyber Division Operations Deployment Unit leading teams consisting of agents and computer scientists to provide operational support to investigations across all investigative programs conducted by FBI Field Offices in the U.S.
- Managed deployment and rapid response of investigative support teams to successfully provide unique solutions to investigative roadblocks, particularly those involving computer and technical needs.
- Conducted and provided operational support to foreign law enforcement partners during deployments outside of the U.S.
- Conducted training, guidance, and presentations on the application of online undercover operations and techniques to federal, state, and local law enforcement professionals.
- Served as sought after keynote speaker on matters related to use of sophisticated online covert techniques, high-speed data analysis, and development of software utilities to enhance investigations.
- Selected by FBI Executive Management to assist in the establishment of the Office of the FBI Directorate of Intelligence to provide a nexus between all investigative programs as directed by the U.S. Congress following the September 11, 2001 terrorist attacks.

Federal Bureau of Investigation ***1999-2004***
Special Agent – FBI National Computer Crimes Squad
FBI Washington Field Office, Washington, D.C.

- Lead investigator for Cyber Crime investigations primarily focused on copyright infringement, theft of intellectual property, online fraud, and child pornography investigations.
- Developed and implemented online undercover operations building teams comprised of agents, prosecutors, and administrative support resulting in restitution and recovery of millions of dollars to victims within the computer software industry.
- Designed and managed a unique online undercover platform consisting of both physical and virtual covert resources to facilitate local federal prosecution of suspects located around the U.S. and the world.
- The online undercover platform was highly sought and used as a model for other FBI offices seeking to attain the same investigative success.
- Sought by peers and outside agencies to conduct lectures and provide instruction on the topics of online covert techniques and how to design and manage large-scale undercover operations.
- First responder and assigned to the investigative team concerning the September 11, 2001 attack on the U.S. Pentagon. Conducted hundreds of interviews, recovery efforts at the U.S. Pentagon, records reviews, and surveillance operations.
- Assigned to the investigation team concerning the "D.C. Sniper" conducting witness interviews, evaluating information received in the operations center, and surveillance operations.
- Assigned to the "Anthrax Investigation" involving threats to government and public officials conducting interviews, collecting evidence, and surveillance operations.
- Conducted training to New Agent Trainees and agents attending continuing education seminars on matters related to conducting large-scale Cyber Crime investigations and online undercover techniques.
- Conducted presentations on Internet and Email Tracing for legal professionals at the William Bryant Inn of Court. The presentations were lauded by then Inn President Chief Judge David B. Sentelle of the U.S. Court of Appeals for the District of Columbia Circuit.

U.S. Air Force Office of Special Investigations (AFOSI) ***1994 – 1999***
Special Agent – Training Coordinator, Evidence Chief, Computer Field Forensic Examiner

Ellsworth Air Force Base (AFB), South Dakota and Keesler AFB, Mississippi.

- Managed and conducted investigations of illegal use of narcotics, aggravated assault, suspicious death, larceny, fraud, counterintelligence, counterterrorism, and computer crimes.
- Served as Lead Counterintelligence Investigator for visits of foreign intelligence service inspections for the Strategic Arms Reduction Treaty (START) while stationed at Ellsworth AFB, South Dakota.
- Served as Training Coordinator securing both investigative and firearms training for fellow AFOSI agents.
- Served as Evidence Chief responsible for management and oversight of the AFOSI evidence program conducing training, inventories, and directing the collection of evidence.
- Served as First generation AFOSI Computer Forensic Field Examiner (CFFE) to conduct computer forensic analysis, evidence extraction, and investigation to support the local AFOSI office.
- Certified in Counterterrorism Force Protections Operations to conduct investigations in support of U.S. military operations while deployed overseas.
- Designed and directed training operations for AFOSI personnel during host military base training exercises simulating deployment to wartime environments.
- Training agent for newly assigned AFOSI personnel providing guidance and mentoring their development as investigators.

Formal Degree, Academies, and Courses

- B.S. in Education and Psychology, University of Southern Mississippi, Honors Graduate
- Graduate, FBI Special Agent Training Academy
- Graduate, U.S. Air Force Office of Special Investigations Academy
- Navigating Strategic Change for Managers, Kellogg School of Management, Northwestern University
- John Reid & Associates Advanced Interviewing and Interrogation Course
- FBI Advanced Counterintelligence Interviewing and Interrogation Course
- FBI Counterintelligence Investigations Operations Course
- FBI Civil Rights Program Coordinator Course
- FBI White Collar Crime and Major Case Management Course
- FBI Human Intelligence Course
- FBI Advanced Human Operations Course
- FBI American Criminal Enterprise and Gangs Supervisors Course
- U.S. Air Force Counterterrorism Investigations Force Protection Operations Course
- U.S. Air Force Office of Special Investigations Computer Field Forensic Examiner's Course

Associations & Certification

- FBI Assistant Inspector In-Place, FBI Inspection Division
- FBI Hostage Negotiations/Crisis Management Certification Course, Certified Hostage Negotiator
- FBI Advanced Course on Undercover Operations
- FBI Human Intelligence Operations Course, Certified HUMINTOR
- FBI Adjunct Faculty/Instructor Course, Certified FBI Training Instructor
- FBI Undercover Coordinator
- Designated Subject Matter Expert (SME) on the FBI's Integrated Program Management (IPM)